



Q&A Session

What do you want to know about your electric company?

Liberty will be hosting a virtual question and answer session for customers to learn more about the company's operations, available payment and energy efficiency programs. Attendees will hear from a panel of representatives from different departments and have the chance to ask questions during a live Q&A following a brief presentation.

Date: Thursday, February 3, 2022

Time: 5:30 – 6:30 pm PT

Register online here:

<https://attendee.gotowebinar.com/register/6786801911953697291>

You'll have the opportunity to hear from representatives from these departments:

- Operations
- Sustainability and Renewables
- Wildfire Mitigation
- Rates and Regulatory
- Customer Solutions
- Customer Service

Topics of discussion will include:

- System improvements
- Sustainability projects
- Wildfire mitigation strategy
- Vegetation management
- How rates are calculated
- Energy efficiency programs
- Payment and billing options
- Low income programs